



# Apache CloudStack® Certification Exam by ShapeBlue

## *Exam Requirements*

In order to take the exam, please ensure that you read carefully and meet the following requirements:

### Computer Requirements

- **Device:** Laptop or Desktop only : Minimum i5 or equivalent with at least 4GB RAM
- **No corporate security protocols & restrictions**
- **Browser & OS:** The exam can be completed in most modern browsers and operating systems. Still, for a smooth experience, we highly recommend using Google Chrome.
- **Internet:** Stable connection with minimum 1 Mbps dedicated speed
- **Web Camera:** Minimum resolution 640x480 @ 15 fps (internal or external)
- **Microphone:** Functional built-in or external

### ID verification Requirement

**An ID is required** to verify your identity before the exam to ensure that only authorised individuals are allowed to take it. Any government-approved photo ID is a valid document. Your proctor will ask you for this at the beginning of the exam.

### Environment & Behaviour During The Exam

Your exam will be monitored by a **professional proctor**. They will have visibility of both your desktop and your camera during the exam. If any of the following conditions are breached, your proctor will terminate your exam:

- You are required to be alone in a quiet room.
- You must not switch windows or tabs on your machine during the exam.
- You must not click on "Stop Sharing" after screen sharing begins; you may hide the message instead

The proctors are trained to monitor for a number of behaviors that may indicate an attempt to complete the exam unfairly. If any of these become apparent, they will warn you of the behavior through a chat window and ask you not to repeat the behavior or risk the exam being terminated.

### Additional Instructions

- Log in the exam portal **at least 15 minutes** before the scheduled Exam Time.
- **Ensure before starting the exam you have enabled Pop Ups on your browsers. For best experience use Google Chrome.**
- In case you need to reload the exam or you have issues to start the exam – close all available browsers, **wait 3-4 minutes, open a new browser, clear the cache, ensure pop ups are enabled and try again.**
- **Submit the exam only after completion** – once submitted, it cannot be accessed again.
- In case of internet disruption, **wait 3-4 minutes before re-login.**
- Post-submission, if recording takes more than 5 minutes, you may safely close the exam window.