



# Apache CloudStack® Certification Exam by ShapeBlue

## Exam Requirements

In order to take the exam, please ensure that you read carefully and meet the following requirements:

### Mandatory Browser Requirement: Google Chrome Only

You **MUST** use Google Chrome to take this exam. Using other browsers (e.g., Safari, Firefox, Edge) may result in the exam not launching properly. Before the exam:

- Ensure **Google Chrome** is installed and up to date.
- Disable all pop-up blockers, both in Chrome settings and any third-party tools. **The exam opens in a new pop-up window, and blockers will prevent it from launching.**

### Computer Requirements

- **Device:** Laptop or Desktop only : Minimum i5 or equivalent with at least 4GB RAM
- No corporate security protocols & restrictions
- **Internet:** Stable connection with minimum 1 Mbps dedicated speed
- **Web Camera:** Minimum resolution 640x480 @ 15 fps (internal or external)
- **Microphone:** Functional built-in or external

### ID verification Requirement

An ID is required to verify your identity before the exam to ensure that only authorised individuals are allowed to take it. **Any government-approved photo ID is a valid document.** Your proctor will ask you for this at the beginning of the exam.

### Environment & Behaviour During The Exam

Your exam will be **monitored by a professional proctor**. They will have visibility of both your desktop and your camera during the exam. If any of the following conditions are breached, your proctor may terminate your exam:

- You are required to be alone in a quiet room.
- You must not switch windows or tabs on your machine during the exam.
- You must not click on “Stop Sharing” after screen sharing begins; you may hide the message instead
- Your face should be clearly visible on your webcam, which shall be position front and centered to your face.
- The proctors are trained to monitor for a number of behaviors that may indicate an attempt to complete the exam unfairly. If any of these become apparent, they will warn you of the behavior through a chat window and ask you not to repeat the behavior or risk the exam being terminated.

### Additional Instructions

- Log in the exam portal **at least 15 minutes before** the scheduled Exam Time.
- Ensure before starting the exam you have **disabled and Pop Up blockers** on your browser. For best experience **use Google Chrome**.
- In case you need to reload the exam or you have issues to start the exam – close all available browsers, wait 3-4 minutes, **open a new browser, clear the cache, ensure pop ups are enabled** and try again.
- Submit the exam only after completion – once submitted, it cannot be accessed again.
- You have an option to **reschedule your exam in case of need**. The reschedule **cut off period is 2 days prior to the exam**. You can reschedule a booked exam a maximum of once.

In case of internet disruption, accidental window closing or any technical issues with the exam, wait 3-4 minutes, clear the browser cache and re-login.  
Post-submission, if recording takes more than 5 minutes, you may safely close the exam window.

**Best of luck on your exam! We’re confident in your preparation and excited for your success.**