ShapeBlue CloudStack Support Matrix

	Version	Release date	Maintenance		ShapeBlue support
			End of proactive maintenance	End of security patching (CVE's only)	End of ShapeBlue Product Patching service
Previous versions	CloudStack 4.17 LTS	08 June 2022	01 July 2023	01 January 2024	01 July 2024
	CloudStack 4.18 LTS	20 March 2023	01 April 2024	01 October 2024	01 April 2025
Current versions	CloudStack 4.19 LTS	06 February 2024	01 March 2025	01 September 2025	01 March 2026
	CloudStack 4.20 LTS	02 December 2024	01 July 2026	01 January 2027	01 July 2027
	CloudStack 4.21	28 August 2025	A non-LTS version will be maintained until the release of the next version, or for 6 months (whichever is sooner)		
Future versions	CloudStack 4.22 LTS*	Q4 2025	Release date +18 months	Release date +24 months	Release date +30 months
	Q1/2 2026*	Release date	Release date +18 months	Release date +24 months	Release date +30 months

We will provide Product Patching up until the "End of ShapeBlue support" date

We will provide "Proactive maintenance" patching for 18 months after "Supported from" date

We will provide Proactive Security Patching for 24 months after the "Supported from" date

*All future release dates are provided for guidance only and are subject to change based on the Apache CloudStack community release date

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A non-LTS version will be maintained until the release of the next LTS version, or for 6 months (whichever is sooner)

We will provide Reactive Support to any version of CloudStack our customers choose to install. However, we can only provide Maintenance and our Product Patching service as specified above. Any version of CloudStack 2.5 years past the 'release date' is deemed to be an Unmaintained Version

If an existing customer installs an Unmaintained Version we cannot provide our Product Patching service or Maintenance, but Reactive Support only

If a new customer has an Unmaintained Version we cannot provide our Product Patching service or Maintenance, but Reactive Support only